



LCH Web Privacy Policy

2018.05.02

Our privacy policy

Welcome to the website for Life Care at Home. We are committed to protecting your security. The information we gather on this site is used for no other purpose than helping individuals and families determine their needs and wants with regard to home care.

As an Illinois not-for-profit 501(c)(3) organization in Chicago, we hold a high regard for an individual's right to privacy. And we assure you that Life Care at Home has taken every measure to provide a secure website and to protect any personal information you share.

You are not required to provide personal information to access the Life Care at Home website. A phone number and email address also are provided, if you prefer these ways to initiate a contact.

Gathering, modifying and removing information

Life Care at Home may request and/or collect personal information on its website that you choose to provide ("personal information") when you use this website to inquire about services, ask to receive more information or to be contacted by a Life Care at Home representative.

Personal information may include contact information (name, address, phone number and email address); (b) information regarding your preferences related to services offered by Life Care at Home; and/or (c) information regarding how you became aware of the Life Care at Home.

If you would like to review, correct or remove your personal information you have shared on our website, please contact Life Care at Home via USPS mail, email or a phone call. We then will take all reasonable efforts to complete the changes you requested or remove your information from our database.

Gathering anonymous information

Life Care at Home might collect yours and other users' non-personal and aggregated information, such as the number of visits and page viewed or the length of visits to our website. Life Care at Home does not tie non-personal information to the personal information you shared.

Use and disclosure of information

The personal information you provide will be available only to very select staff members of Life Care at Home who will use it to respond to your inquiries about Life Care at Home. Third-party contractors or providers of services to Life Care at Home do not have access to your personal information.

This use may include periodic telephone calls, as well as sending information via USPS and email based on the preferences you express. Life Care at Home does not sell or furnish personal information to any other organization to use for selling its products or services.



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Life Care at Home might disclose personal information and non-personal information if such disclosure is required by law; to protect and/or defend the rights of Life Care at Home; and/or to protect the personal safety of any individual.

In the event all, or substantially all, of Life Care at Home's ownership and/or assets are transferred or sold to another entity; Life Care at Home is merged with another entity; or there is a change of control of Life Care at Home, Life Care at Home may transfer personal information and non-personal information to the successor entity. If this situation occurs, Life Care at Home will be required to notify you of this change.

Internet communication

It is possible communication and submission of information over the Internet might not be secure. Please consider this fact before communicating or submitting any personal or confidential information through the Life Care at Home website.

Changes

Life Care at Home reserves the right to change, modify, amend and/or update this privacy policy at any time with or without prior notice at the sole and absolute discretion of Life Care at Home.

Your use of the Life Care at Home website following any such changes, modifications, amendments and/or updates constitutes your unconditional agreement to follow and be bound by this privacy policy as so changed, modified, amended and/or updated. You are responsible for reviewing this privacy policy each time you use or access our Life Care at Home website.

Contact Life Care at Home

If you have any questions, comments or concerns regarding our privacy policy, information management practices and/or privacy as it relates to our Life Care at Home website, please contact us at the following address and phone number:

Life Care at Home
5550 South Shore Drive
Chicago, IL 60637
773-358-7438
info@LifeCareAtHomeChicago.org